## BEFORE THE IOWA WORKERS' COMPENSATION COMMISSIONER

JACOB JORGENSON,

File No. 1662605.02

Claimant,

VS.

ALTERNATE MEDICAL CARE

MERCYONE-DUBUQUE,

CONSENT ORDER

Employer, Self-Insured, Defendant.

On February 26, 2021, claimant filed a petition for alternate medical care. Defendants did not file a written answer, but filed exhibits on March 9, 2021. The matter was scheduled for hearing on March 10, 2021.

At the time of the hearing, defense counsel confirmed that this is an accepted claim. Counsel indicated that the employer had been attempting to schedule the requested care since late January of 2021. Defendant had been unsuccessful in locating a mental health practitioner in the Dubuque area willing to treat a workers' compensation patient. However, defense counsel confirmed that the medical case manager has spoken to John Mayer, MSW, who has agreed to see claimant. Additionally, defendant is waiting to hear back from Hillcrest Family Services, another provider who may accept claimant for mental health treatment.

Given that the defendants have authorized the requested care and are in the process of scheduling an appointment, the hearing was determined to be unnecessary. Claimant requested entry of a consent order to confirm and document the agreement, and defendant agreed.

## IT IS THEREFORE ORDERED:

Defendant agreed to provide mental health treatment as recommended by the authorized treating physician.

Defendant shall continue to make all reasonable efforts to schedule an appointment for claimant as soon as possible.

Defendant will provide an update to claimant within fourteen (14) days of the date of this order, providing the date of the appointment, or an update as to the progress in securing an appointment.

Signed and filed this 10<sup>th</sup> day of March, 2021.

JESSICA L. CLEEREMAN
DEPUTY WORKERS'
COMPENSATION COMMISSIONER

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The parties have been served, as follows:

Nicholas Shaull (via WCES)

Lee Hook (via WCES)